



# OWNER'S MANUAL

FOR THE WYSIWASH SANITIZER-V  
& WYSIWASH SANITIZER PRO

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## Disinfection in 3 Simple Steps



Thank you for purchasing the Wysiwash Sanitizing System! We hope you enjoy our people, pet, & plant-safe sanitizing system.

Wysiwash is a handheld sanitizing system that attaches to a standard garden hose. Its pet safe, eco-friendly formula is safe to use on many different surfaces to sanitize, deodorize, and prevent mold growth. Use it on artificial turf, concrete, plastic, coated metals, and any place you need to clean.

Without customers like you, we would not be where we are today. If you have any questions or need help, please call us (866) 627-6284 or email [contact@wysiwash.com](mailto:contact@wysiwash.com). Whether you purchased from us directly or from a distributor, we are committed to delivering excellent service and products.

Best regards,

*The Wysiwash Team*

## SANITIZER-V PARTS



### A. ADJUSTABLE NOZZLE

Changes the stream emitted from a gentle mist to a targeted stream

**NOTE:** The Adjustable Nozzle attaches to the long end of the Hydro Body.

### B. HYDRO SEAL

Prevents leaking by securing the Caplet Container to the Hydro Body

### C. CAPLET CONTAINER

Holds the Wysiwash Jacketed Caplets

### D. HYDRO BODY

Mixing chamber that creates and measures the Wysiwash solution

### E. FLOW CONTROL VALVE

Twist to turn ON/OFF the Sanitizer-V

**NOTE:** The Flow Control Valve attaches to the short end of the Hydro Body.

### F. FEMALE QUICK-CONNECTOR

Threads onto a standard garden hose, then attaches to the Sanitizer-V by pulling the neck back

### WYSIWASH JACKETED CAPLETS:

The Wysiwash jacketed caplets are condensed calcium hypochlorite—a proven disinfectant/sanitizer

**NOTE:** Do **NOT** remove the plastic jacket from the caplet. If the plastic jacket has been removed or damaged, dispose of the caplet.

# SANITIZER-V INSTRUCTIONS

## HOW TO ATTACH THE WYSIWASH SANITIZER-V TO YOUR HOSE

**STEP 1:** Unscrew the Caplet Container from the Hydro Body (top piece of the Sanitizer-V).

**STEP 2:** Place caplet inside the Caplet Container. Do not remove the plastic jacket.

**NOTE:** We recommend you wear gloves when handling the Jacketed Caplets. While the Wysiwash solution does not irritate skin, in its solid or concentrated form (such as while priming and draining) it can irritate eyes and skin.

**STEP 3:** Secure the Hydro Body (top piece) of the Sanitizer-V to the Caplet Container. Tighten until snug, but do not over-tighten.

**STEP 4:** Thread the Female Quick Connector onto your garden hose.

**STEP 5:** There is a “neck” on the front end of the Female Quick Connector that will slide back toward the hose end. Pull the neck back and insert the Sanitizer-V (male end) into the Female Quick Connector. Then release the neck. After, press the two parts gently together to make sure the two parts are securely connected.

**STEP 6:** Check to see if the connection is secure by pulling gently on the hose.

## SANITIZING WITH WYSIWASH

**STEP 1:** Turn on water to the hose.

**STEP 2:** To turn on the unit, twist the Flow Control Valve (Part E).

**STEP 3:** **PRIME:** Spray into a drain or bucket to prime the system. This ensures that the solution is at an effective concentration and any concentrate is flushed out.

**NEW CAPLET:** Prime for 1 - 2 minutes.

**PREVIOUSLY USED CAPLET:** Prime 30 - 40 seconds.

**STEP 4:** Begin with a gentle mist, not a targeted spray. Mist first prevents pathogens from becoming airborne. To adjust the spray, twist the sleeve on the stem of the Adjustable Nozzle. After the whole area has been sprayed with a gentle mist, use the jet spray on heavily soiled areas to remove any remaining organic waste.

**STEP 5:** Allow Wysiwash to set for 2 minutes.

**OPTIONAL RINSING:** For uncoated metal or high gloss surfaces, we recommend rinsing.

**STEP 6:** Either squeegee, or allow the area to completely air dry.

### DRAINING THE WYSIWASH SANITIZER-V

Draining is key to keeping your Wysiwash unit in good condition. Drain Wysiwash every time you use it.

**NOTE:** Take caution to avoid contact with skin and clothing while draining. The drained solution is more concentrated and may stain/irritate skin. Rinse the area where Wysiwash has been drained to avoid calcium spots.

**STEP 1:** Make sure the Flow Control Valve is OFF.


**STEP 2:** Disconnect the Sanitizer-V from the Female Quick Connector by sliding the “neck” of the female toward the hose side against to release.

**STEP 3:** In a bucket, drain, or sink, turn the Sanitizer-V upside down and point the valve downward.

**STEP 4:** Turn the Flow Control Valve on to allow the solution to drain. The bottom of the Caplet Container, should be pointed upwards at a slight angle. This allows water to drain from the bottom of the Caplet Container.



**STEP 5:** Store the Sanitizer-V in this position to maximize the life of your caplets.

 [SEE THE VIDEO ON WYSIWASH.COM](https://www.youtube.com/watch?v=...)

## SANITIZER-PRO PARTS



### SANITIZER-V

**E.** Flow Control Valve  
**F.** Female Quick Connector  
Refer to page 3

#### **A. ADJUSTABLE NOZZLE**

Changes the stream emitted from a gentle mist to a targeted stream

NOTE: The Adjustable Nozzle attaches to the long end of the Hydro Body.

#### **B. HYDRO SEAL**

Prevents leaking by securing the Caplet Container to the Hydro Body

#### **C. CAPLET CONTAINER**

Holds the Wysiwash Jacketed Caplets

#### **D. HYDRO BODY**

Regulates and mixes the water that goes into the caplet container

#### **G. NOZZLE-END FEMALE QUICK CONNECTOR**

Attaches the Wysiwash Hydro Body to the Sanitizer Pro Handle

#### **H. PRESSURE LEVER**

Adjusts the water pressure

#### **I. HYDRO BODY CONNECTOR**

Attaches to the Hydro Body and connects with the Nozzle-End Female Quick Connector  
NOTE: The Hydro Body Connector attaches to the short end of the Hydro Body.

#### **J. TRIGGER RELEASE BUTTON**

Press to unlock the trigger and stop the water flow

#### **K. HANDLE TRIGGER**

Press to allow water to flow through system, automatically locks for easy sanitizing

#### **L. HOSE-END FEMALE QUICK CONNECTOR**

Connects the Sanitizer Pro to a standard garden hose

#### **M. MALE NIPPLE**

Connects the Sanitizer Pro Handle to the Hose-End Female Quick Connector

#### **N. DETACHABLE PRO NOZZLE**

Attaches to the Sanitizer Pro Handle to provide pressurized fresh water

### **JACKETED CAPLETS:**

The jacketed caplets are concentrated calcium hypochlorite—a proven disinfectant/sanitizer.

**NOTE: DO NOT** remove the plastic jacket from the caplet. If the plastic jacket has been removed or damaged, dispose of the caplet.

# SANITIZER-PRO INSTRUCTIONS

## CONVERTING A SANITIZER-V TO A SANITIZER PRO

**OPTIONAL:** If there is calcium build up on your Hydro Body or Caplet Container, we recommend you remove it before attaching Sanitizer Pro parts. See page 12 for instructions on removing build up.

**STEP 1:** Remove the original Adjustable Nozzle (Part A).

**STEP 2:** Attach the new Electroless Nickel Adjustable Nozzle (Part A) to the long end of the Hydro Body (Part D).

**STEP 3:** Remove the Flow Control Valve (Part E).

**STEP 4:** Attach the Hydro Body Connector (Part I) to the short end of Hydro Body (Part D).

## ATTACHING THE SANITIZER PRO TO A STANDARD GARDEN HOSE

**STEP 1:** Pull down on the neck of Hose-End Female Quick Connector (Part L).

**STEP 2:** With the neck down, pull the Handle away from the Hose-End Female Quick Connector (Part L).

**STEP 3:** Thread the Hose-End Female Quick Connector (Part L) onto a standard garden hose.

**STEP 4:** Pull back the neck of the Hose-End Female Quick Connector (Part L).

**STEP 5:** With the neck back, press the Male Nipple (Part M) into the Hose-End Female Quick Connector (Part L).

## ATTACHING THE PRO HANDLE TO THE WYSIWASH HYDRO BODY

- STEP 1:** Take the Pro Handle and pull back the Nozzle-End Female Quick Connector (Part G).
- STEP 2:** With Part G pulled back, press the Hydro Body Connector (Part I).
- STEP 3:** Release the Nozzle-End Female Quick Connector (Part G). The Pro Handle and Sanitizer Pro should lock together.
- STEP 4:** Ensure the connection is secure by gently pulling the Hydro Body and the Pro Handle away from one another.

## SANITIZING AND SPRAYING

- STEP 1:** Turn your hose on (water will not be released until you squeeze the trigger of the Sanitizer Pro).
- STEP 2:** Select the desired pressure by turning the Pressure Lever (Part H). You can also adjust the pressure while spraying.

**OFF:** TURNED DOWN

**MEDIUM PRESSURE:** TURN HALF-WAY

**FULL PRESSURE:** POINTING UPWARDS

- STEP 3:** Press the trigger (Part K) to start sanitizing. The trigger will lock automatically. To adjust the spray from fan to jet, use the adjustable nozzle (Part H).
- STEP 4:** To release the trigger, push the Trigger Release Button (Part J).

## SWITCHING TO FRESHWATER MODE (OPTION A)

### BEST FOR:

When you want increased pressure over your regular hose and to use fresh water only.

- STEP 1:** Turn off the Wysiwash Sanitizer by pressing the Trigger Release Button (Part J). Do not switch from Sanitizing to Freshwater Mode while the Wysiwash solution is being emitted.



**STEP 2:** Detach the Wysiwash Sanitizer from the Pro Handle with the Adjustable Nozzle (Part A) pointing down.

**CAUTION:** The solution inside the Wysiwash Sanitizer is concentrated and **can stain**. Take care to avoid contact with skin and clothing, spots.

**STEP 3:** Place the Wysiwash Sanitizer over a safe draining area. Tilt the adjustable nozzle (Part A) upwards so that the liquid can drain through Hydro Body Connector (Part I).

**STEP 4:** Attach the Detachable Pro Nozzle (Part N) to use fresh water.

### **SWITCHING TO FRESHWATER MODE (OPTION B)**

#### **BEST FOR:**

When you do not need additional pressure. (For example, watering plants.)

When you are not ready to drain yet, and want to switch back to sanitizing quickly. (For example: rinsing off a piece of metal equipment before continuing to sanitize.)

If you do not need additional pressure or you are not ready to drain the Wysiwash Sanitizer Pro yet, you can remove the Wysiwash Sanitizer Pro from the hose.

**STEP 1:** Turn hose off.

**STEP 2:** Pull back on the Hose-End Female Quick Connector (Part L) to detach the Pro Handle from the hose.

**STEP 3:** Turn hose on. There is no water stop in the quick connector, so water will flow freely.

### **DRAINING**

**STEP 1:** Disconnect the Hydro Body from the Pro Handle by pulling the Nozzle-End Female Quick Connector (Part G).

**STEP 2:** Point the Adjustable Nozzle (Part A) downward. This prevents the concentrated solution that remains in the system from spilling.

**STEP 3:** With the nozzle downward, pull back the Nozzle-End Female Quick Connector (Part G) to disconnect the Pro Handle.

 **SEE THE VIDEO ON WYSIWASH.COM**

**STEP 4:** Over a bucket, drain into sink, tilt the Adjustable Nozzle (Part A) upwards, so that the Sanitizer drains.

**NOTE:** The drainage is highly concentrated and can stain clothes. If skin comes in contact with the drain solution, rinse skin immediately.



## STORING WYSIWASH EQUIPMENT

Leave the caplet inside your Wysiwash Sanitizer (for both the Pro and -V models) between uses. With the jacket left on the caplet and the Wysiwash Sanitizer properly drained, the caplet will remain solid.

**NOTE:** Make sure to drain before storing your Wysiwash Sanitizer (see pages 5 & 9).

The best way to store your Wysiwash Sanitizer is to place it upside down, with the Male End pointing down at an angle. This allows it to continue draining and maximizes the life of the caplet. Put a plastic or glass tray or bowl under it to catch any additional drips.

Remove the Pro Handle before storing the Sanitizer Pro.

## **IMPORTANT INFORMATION**

### **DO NOT USE WITH AMMONIA BASED PRODUCTS**

Ammonia and chlorine-based cleaning products should never be combined. In the event that an accidental mixture occurs, immediately evacuate all people and animals from the area and call local emergency services.

### **WATER PRESSURE & PRESSURE SURGES**

Water pressure over 70 psi can damage Wysiwash equipment. This includes water pressure surges (water hammer) that exceed 70 psi.

### **HARD WATER**

If you have hard water, we recommend soaking your Wysiwash Sanitizer-V or Sanitizer Pro in vinegar **monthly**. (See "Build Up" for instructions.)

# TROUBLESHOOTING & MAINTENANCE

## **BUILD UP**

Over time, spots of calcium (hardened white patches) may build up on your Wysiwash Sanitizing System. (Sometimes people call this corrosion, but it is actually built up calcium.) These calcium build ups can clog your sanitizer and cause it to malfunction.

To remove build up or clogs, simply follow these steps:

**STEP 1:** Open the Caplet Container and remove the caplet from unit. You can store the caplet in a safe, plastic container.

**STEP 2:** Twist open the Flow Control Valve.

**STEP 3:** Leave the Caplet Container disconnected from the rest of the Wysiwash Sanitizer, then soak the unit in white vinegar overnight (8 - 14 hours).

To maximize the life of your unit, soak the unit monthly.

## **STAINING OR “BLEACHING” OF FABRICS**

At its sanitizing concentration, Wysiwash does not stain. After speaking with many customers, even visiting and watching their protocols, we can confidently say that most stains can be avoided with proper protocols.

**The most common cause of staining is skipping draining.** Draining should be done every time you use Wysiwash. Be careful while disconnecting the Sanitizer-V from the hose and take caution to avoid the solution that drains out.

If staining occurs when Wysiwash is first started, find an area where splashing is unlikely to occur and prime Wysiwash for 60 seconds before continuing with normal sanitizing procedures.

## **LOOSE CONNECTION: SANITIZER PRO HANDLE**

If water is spraying out from where the hose connects to the Sanitizer Pro Handle, you may need to tighten the Male Nipple (Part M). To tighten, hold the top of Part M steady, while using a padded wrench/pliers to turn the bottom of Part M clockwise. Tighten snugly but do not overtighten!

## FREQUENTLY ASKED QUESTIONS

For more FAQs, visit <https://www.wysiwash.com/faqs>.

### **DO I NEED TO REMOVE THE JACKET FROM THE TABLET BEFORE USING THE WYSIWASH SANITIZER?**

No! Do not remove the jacket from the Wysiwash Sanitizer Jacketed Caplet before using it. The jacket does several things and is integral to the operation of the Sanitizer.

### **HOW LONG WILL A CAPLET LAST?**

When drained properly when not in use, a Wysiwash Jacketed Caplet will last for approximately 3.5 hours.

### **HOW DO I KNOW WHEN TO CHANGE CAPLET?**

When you pick up a stored and drained Sanitizer-V or Sanitizer, gently shake the unit before attaching it to your hose. If you hear or feel caplet clunk inside the Caplet Container, you are ready to disinfect. Inspect visually as needed. If you don't hear it, open the Caplet Container, put on gloves, discard plastic jacket, and insert new caplet.

### **DOES THE WYSIWASH SANITIZING SYSTEM GENERATE FUMES?**

The Wysiwash Sanitizing Solution generates some fumes, albeit many fewer than most sanitizers and disinfectants. Like most cleaning products, the Wysiwash Sanitizing System should be used in areas with adequate ventilation. A good rule of thumb is that if you wouldn't use bleach due to lack of ventilation, then you should increase ventilation before using Wysiwash.

Most users report that Wysiwash is more pleasant than other disinfectants, especially liquid bleach.

### **IS IT SAFE TO HAVE SKIN CONTACT WITH SURFACES THAT HAVE JUST BEEN SPRAYED WITH WYSIWASH?**

Yes, the Wysiwash Sanitizing Solution is mild but highly effective.

### **CAN I USE WYSIWASH SOLUTION TO RINSE DOWN DEGREASERS OR OTHER CLEANERS?**

It is completely safe to rinse down degreasers and soaps that are labeled as safe for use with chlorine products or oxidizers.

**Do not use with ammonia products** and products that are not compatible for use with chlorine.

**CAN I USE WYSIWASH WITH AMMONIA-BASED PRODUCTS?**

No. It is extremely dangerous to use Wysiwash (or any chlorine product) with ammonia. If you have used ammonia products in the past, be sure to rinse them thoroughly and let the area dry completely. Wait for all surfaces to dry. If any ammonia fumes are present, rinse again and allow to dry before using Wysiwash.

**WILL WYSIWASH DAMAGE METAL SURFACES?**

Avoid spraying copper, brass or metals prone to oxidation.

For other metals, Wysiwash will affect metal like regular water, if the Wysiwash unit is drained and used according to directions.

**CAN I STORE A BUCKET OF WYSIWASH JACKETED CAPLETS OUTSIDE OR IN MY GARAGE?**

We do not recommend storing Jacketed Caplets outside, in garages, or any other area that is likely to have significant temperature changes. Heat can damage the Jacketed Caplets. Store in a dry, cool and temperature controlled environment with good ventilation. Do not expose to high temperatures, flame or other sources of heat.

Learn more about proper storage on [page 10](#).

**IF I DON'T USE MY CAPLETS FOR AN EXTENDED TIME, ARE THEY STILL EFFECTIVE?**

Absolutely! The Wysiwash Sanitizer Jacketed Caplets have an extended shelf life, losing only 3% efficacy in 18 months if left in the original bucket they are shipped in.

## **SAFETY NOTES**

Please note that SDS & WYSIWASH Jacketed Caplet package warnings refer to the concentrated Wysiwash Jacketed Caplets, NOT THE WYSIWASH SOLUTION THAT THE WYSIWASH SANITIZER PRODUCES AND SPRAYS. The Wysiwash Solution is safe to use around humans, animals, & plants.

The Wysiwash Solution is mild, and non-irritating, and safe to use around people, pets, and plants. However, we do not recommend extended contact with the solution. Avoid contact with skin and clothing while priming and draining.

### **ANIMAL SAFETY**

To ensure animal safety and prevent undue stress, always take animals to a separate area before you begin spraying.

### **WYSIWASH WARRANTY**

Wysiwash warrants this product against defects in materials or workmanship for a period of one year from the date of purchase, if used according to directions and is not damaged from neglect, misuse, or accident. If product is found to be defective, return product with proof of purchase to Wysiwash. Wysiwash will repair, replace, or refund the purchase price. WYSIWASH assumes no responsibility for misuse, accidents or damage caused by the operator of a WYSIWASH Sanitizer.

### **WEAR ITEMS (PARTS)**

Wear Items are parts that will wear out through use and over time. If the user exercises care when using the Wysiwash Sanitizer, the Sanitizer-V and its Parts will last a long time. This of course depends on many factors, like frequency of use and user care.

### **RETURNS**

Since we want you to be 100% satisfied with your Wysiwash Sanitizing System, we guarantee a full refund (less all shipping charges) for all merchandise returned to us within 30 days of purchase that does not meet your satisfaction.

Simply contact us by phone (866) 627-6284 or email: [contact@wysiwash.com](mailto:contact@wysiwash.com) and let us know the problem you experienced with the merchandise. We will then issue you a Return Merchandise Authorization Number (RMA) and special instructions for returning the product(s) to us. Your account will be credited upon return of the goods.

**Wysiwash Jacketed Caplets and any chemical purchases are non-refundable.** All chemical Sales are final.

Visit [Wysiwash.com](http://Wysiwash.com) or Call (866) 627-6284 to Order Parts.



**WYS-104**  
Female Quick Connector



**WYS-105**  
Male Quick Connector



**WYS-108**  
Hydro Body



**WYS-109**  
Flow Control Valve



**WYS-111**  
Caplet Container



**WYS-115**  
Hydro Seal



**WYS-116**  
Male Female Quick Connector Set



**WYS-117**  
Wysiwash Jacketed Caplets 9-Pack



**WYS-118**  
Zinc-Coated Adjustable Spray Nozzle



**WYS-204**  
Sanitizer Pro Hose-End Female Quick Connector



**WYS-207**  
Sanitizer Pro Hydro Body Connector



**WYS-218**  
Sanitizer Pro Adjustable Nozzle



**WYS-228**  
Sanitizer Pro Conversion Kit

